

FREQUENTLY ASKED QUESTIONS – REGISTRATION SASHTO 2010

How do I update/edit my registration to add tours?

To update your completed registration, click [here](#) to go to the registration site. Enter your email address and click “Already Registered”. Please enter your password to login to your account. Click “Continue” and then click the “Finalize” button, located at the bottom/center, which will take you to the Tours and Activities page. Make the necessary changes and complete your registration.

How do I update/edit my registration to add a spouse/guest?

To update your completed registration, click [here](#) to go to the registration site. Enter your email address and click “Already Registered”. Please enter your password to login to your account. Click “Continue” and click on “[Agenda](#)”, located to the right of the primary attendee. Make the necessary changes and complete your registration.

I can't update my registration to add tours or a spouse/guest. Why?

If you are registered as part of a group, only the primary registrant can update the registrations. So, if you are a secondary member of a group, you will not be able to add to your registration. Please have the primary registrant update the registration for you.

I forgot my password. How do I obtain it?

You will be unable to obtain your old password; however, you can change it. To change your password, click [here](#) to go to the registration site. Enter your email address and click “forgot my password”. Follow the instructions in the pop-up box. You will receive an email once this has been completed with your new password.

What if I want to pay part of my invoice with a check and part with a credit card?

This is a two step process. First, send a check in for the desired amount. Second, once you receive email confirming receipt of your check, click [here](#) to go to the registration site. Enter your email address and click “Already Registered”. Please enter your password to login to your account. Click “Continue” and click on “[Make a Payment](#)”, located under your name.

I still have questions. Who do I contact?

SASHTO 2010 Registration / Reservations Committee Chairs:

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